

Loan Conditions When Bank Branches Close and Firms Transfer to Another Bank

Diana Bonfim¹ Gil Nogueira² Steven Ongena³

¹ Banco de Portugal and Católica ² NYU Stern

³ University of Zurich, SFI, KU Leuven and CEPR



Motivation

What happens when firms switch banks?

Theoretical and empirical evidence shows that switchers initially get lower interest rates:

Ioannidou and Ongena, JF, 2010: -89 bps

Barone, Felici and Pagnini, IJIO, 2011: -44 bps

Motivation



Why a discount?

To compensate firms for non-monetary «shoe leather» costs of switching?

Klemperer (QJE 1987)

Or because of information asymmetries?

Fischer (1990), Sharpe (JF 1990), Rajan (JF 1992), Hauswald & Marquez (RFS 2003), von Thadden (FRL 2004), Hauswald & Marquez (RFS 2006), Egli, Ongena & Smith (FRL 2006), Black (FRL 2011), Karapetyan & Stacescu (RoF 2014), ...





How can we disentangle the two possible explanations?

We look at loan conditions when **bank branches close** and firms subsequently transfer to a branch of another bank in the vicinity.

Main idea: We can observe the conditions granted when banks may "pool" price new applicants.

Motivation



What happens when firms switch banks after a branch closes?

There is a loss of information.

Outside banks deal with many new applicants at once, about whom they know very little.

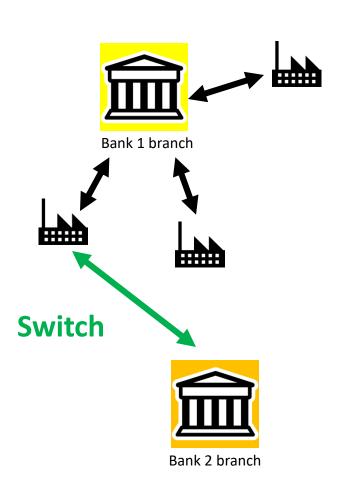
Theory suggests that the outside bank will pool-price the new loans (von Thadden, 2004).



This setting allows us to test (for the first time in the literature) if the discounts are driven by «shoe leather» costs or by information asymmetries.



Definitions



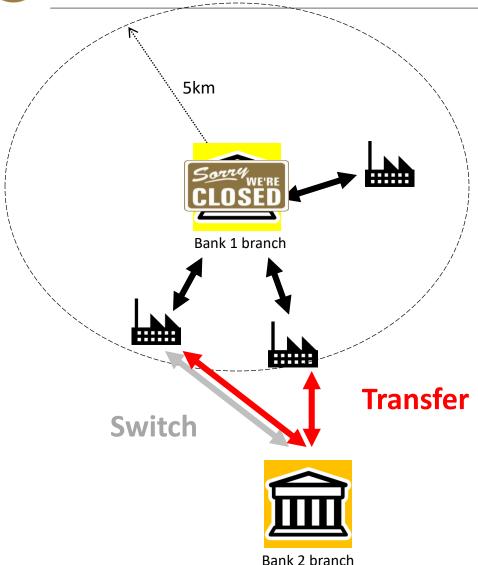
Switch:

If the firm gets a new loan from a bank from whom it hasn't borrowed in the last 12 months (outside bank).

The firm had a relationship with at least one other bank for at least 12 months (inside bank).



Definitions



Transfer loan: subgroup of switching loans.

A switching loan is a transfer loan if the closest branch of one of the inside banks closes before a new loan is granted by an outside bank.

- After the closure, the closest branch from the inside bank must be more than 5 km away from the firm.



Branch closure

There are 839 branch closures in our sample.

Quasi-natural experimental setting

- Some of the largest banks were recapitalized with funds from the bailout package agreed with the IMF, the ECB and the European Commission
- These banks had to submit restructuring plans, with the aim of improving profitability and solvency.
- Prime cost-cutting measures: reductions in branches and staff members, implemented in a very short time frame.



Credit register: monthly loan data on all exposures.

New operations database: monthly information on interest rates on all new loans granted by the largest banks.

Branch register: list of all bank branches of resident financial institutions with postal codes, opening day and closing day.

Period: 2012:06 to 2015:05.

We cover: 1,363,121 new loans to 94,281 firms.



Ideal setting: we would need to know the interest rate offered to the firm for a non-switching loan.

Solution: matching on observables (coarsened exact matching):

- quarter
- firm characteristics (credit rating, region and sector)
- loan characteristics (collateral, maturity, loan amount, floating rate loan)

(similar to Ioannidou and Ongena, JF, 2010)





Empirical strategy: we match all switching/transfer loans with non-switching loans that have the same characteristics and calculate the spread between the interest rate on these loans.

We regress the spread on a constant and weigh by one over the total number of comparable nonswitching loans per switching loan.

For instance, if transfer *i* has 6 matches, each match will have a weight of 1/6 in the regression.

We cluster at the switching-firm level.





We match on:

- 1. Inside bank: compare the rates on switching or transfer loans with non-switching loans being granted by the inside bank (columns I and II).
- 2. Outside bank: compare the rates on switching or transfer loans with non-switching loans being granted by the outside bank (column III) baseline approach.
- 3. Firm: compare the rates on switching or transfer loans with other loans being granted at the same time to the same firm (column IV) ideal approach, but few observations.



Spreads on switches

| | Benchmark | | | |
|---|------------|------------|-----------|-----------|
| Matching Variables | I | II | III | IV |
| Quarter | Yes | Yes | Yes | Yes |
| Inside bank | Yes | Yes | | |
| Outside bank | | | Yes | |
| Foreign bank | | Yes | | |
| Firm | | | | Yes |
| Credit rating | Yes | Yes | Yes | Yes |
| Region | Yes | Yes | Yes | Yes |
| Industry | Yes | Yes | Yes | Yes |
| Legal structure | Yes | Yes | Yes | Yes |
| Collateral | Yes | Yes | Yes | Yes |
| Loan maturity | Yes | Yes | Yes | Yes |
| Loan amount | Yes | Yes | Yes | Yes |
| Floating loan rate | Yes | Yes | Yes | Yes |
| Number of switching loans | 6.265 | 4.231 | 6.931 | 1.639 |
| Number of nonswitching loans | 31.560 | 20.531 | 23.892 | 3.382 |
| Number of observations (matched pairs) | 50.915 | 28.181 | 33.274 | 12.906 |
| Interest rate difference with matching | -122.37*** | -88.96*** | -58.53*** | -91.93*** |
| | (-7.87) | (7.00) | (4.60) | (12.37) |
| Interest rate difference without matching | -149.07*** | -107.83*** | -53.28*** | -64.67** |
| | (8.25) | (9.01) | (8.60) | (31.56) |



Take away on switches

| | Estimated Discount on Switching Loans (in basis points) | | |
|---|---|---------------------------------|--|
| Matching on | Our Results | Ioannidou & Ongena (JF 2010) | |
| Inside bank | -88.96 *** | -89.00 *** | |
| Outside bank | -58.53 *** | -86.90 *** | |
| Firm | -91.93 *** | n/a | |
| Mean Interest Rate for Switching loans | 755 | 1,328 | |



Spreads on transfers

| | Switching | | Transfer | |
|---|----------------------|-----------------------|-----------------------|-----------------------|
| | | 1-6 months | 7-12 months | >12 months |
| Period since the branch closure | Before | after | after | after |
| Number of switching / transfer loans | 230 | 68 | 78 | 236 |
| Number of nonswitching loans | 878 | 295 | 338 | 986 |
| Number of observations (matched pairs) | 1.050 | 305 | 535 | 1.371 |
| Interest rate difference with matching | -62.81*** (23.66) | 15.62 (29.55) | -57.30* (33.85) | -94.21*** (16.84) |
| Interest rate difference without matching | -79.73*** (21.07) | -180.55*** (29.88) | -209.16*** (28.61) | -263.39*** (21.78) |

Take aways:

No discount on transfer loans.

Transfering after 6 months similar to switching.





| | Switching | First Transfer | | |
|--|-----------|----------------|-------------|------------|
| | | 1-6 months | 7-12 months | >12 months |
| Period since the branch closure | Before | after | after | after |
| | | | | |
| Number of switching / first transfer loans | 230 | 62 | 39 | 155 |
| Number of nonswitching loans | 878 | 283 | 185 | 659 |
| Number of observations (matched pairs) | 1.050 | 289 | 235 | 783 |
| Interest rate difference with matching | -62.81*** | 25.06 | 0.77 | -96.89*** |
| | (23.66) | (31.13) | (25.38) | (22.18) |

| | Switching | Later Transfer | | |
|--|-----------|----------------|-------------|------------|
| Period since the branch closure | | 1-6 months | 7-12 months | >12 months |
| | Before | after | after | after |
| | | | | |
| Number of switching loans | 230 | 6 | 39 | 81 |
| Number of nonswitching loans | 878 | 16 | 189 | 336 |
| Number of observations (matched pairs) | 1.050 | 16 | 300 | 588 |
| Interest rate difference with matching | -62.81*** | -81.96 | -115.38** | -89.09*** |
| | (23.66) | (74.82) | (51.13) | (24.20) |



BANCO DE PORTUGAL Other loan terms - switches

| | I | II | III | IV |
|--|-----------|----------------------|----------|-------------|
| | Rate | Collateralized loans | Maturity | Loan amount |
| Quarter, bank, credit rating, region, industry, legal structure, | Yes | Yes | Yes | Yes |
| floating loan rate Loan rate | | Yes | Yes | Yes |
| Collateral | Yes | 105 | Yes | Yes |
| Loan maturity | Yes | Yes | | Yes |
| Loan amount | Yes | Yes | Yes | |
| Number of switching loans | 6.931 | 5.997 | 8.361 | 10.321 |
| Number of nonswitching loans | 23.892 | 19.197 | 33.275 | 68.297 |
| Number of observations (matched pairs) | 33.274 | 26.532 | 51,443 | 122,053 |
| Difference in loan conditions (at time of the switching loan) | -58.53*** | -0.01 | 0.63*** | 1,621.66 |
| | (4.60) | (0.01) | (0.24) | (3,132.36) |
| | -86.9*** | 26.86** | 6.43*** | 86,164 |
| Ioannidou & Ongena (JF 2010) | (17.5) | (11.50) | (1.37) | (79,837) |



BANCO DE PORTUGAL Other loan terms - transfers

| _ | | | | |
|---|------------|-----------------------|----------|-------------|
| | I | II | III | IV |
| | Rate | Collateralized loans | Maturity | Loan amount |
| Panel A: The Difference in Loan Conditions on Transfer and New Nonswitching Loans Obtaine | | | | |
| (by Other Firms) fi | rom the Sv | vitchers' Outside Ban | k | |
| Number of transfer loans | 146 | 125 | 158 | 207 |
| Number of nonswitching loans | 633 | 549 | 856 | 1,736 |
| Number of observations (matched pairs) | 840 | 786 | 1,306 | 2,903 |
| Difference in loan conditions (at time of | -23.34 | -0.08* | -0.46 | -12,365.28 |
| the switching loan) | (24.40) | (0.05) | (1.52) | (8,804.40) |



What might we be worried about?

Are branch closures really exogenous?

Some of the largest banks were recapitalized with funds from the bailout package agreed with the IMF, the ECB and the European Commission in 2011.

Banks had to submit restructuring plans and implement cost-cutting measures in a short time frame.

Easy solutions: fire people + close branches.





What might we be worried about?

- Are branch closures really exogenous?

Closing branches is a prime (and blunt) cost-cutting measure.

Somewhat indiscriminate, i.e., not always based on local branch quality of firms and their profitability.

The results that we have on switching loans for firms later affected by branch closures show that they were acting similarly to the non-closed branches.



What might we be worried about?

Are branch closures really exogenous?

Solutions implemented to deal with this:

- We include only branch closures by banks that were recapitalized with **bailout** funds (more externally imposed).
- We estimate a **model** to derive the **likelihood** of branch closure (exploring information on bank size, local branch density and branch portfolio quality). Then we re-estimate our main results for the subsample of branches that were less likely to close (first of three quantiles).





What might we be worried about?

- Does branch closure affect local bank competition?

Portugal is one of the EU countries with highest branch density.

The closure of branches should not materially affect competition, but it changes the structure of information asymmetries.



What might we be worried about?

Does branch closure affect local bank competition?

Still, we make an effort to be sure that is not the case:

- We calculate the impact of each branch closure on the local **HHI**. We re-estimate our results for a subsample of locations where there were the **smallest changes in HHI** after branch closure.
- The previous exercise using the **likelihood** of branch closure also helps to mitigate these concerns.
- We also re-estimate our results for a sub-sample of locations with high competition, excluding the largest banks.



What might we be worried about?

Do the results depend on the matching strategy?

Solutions:

- Match by firm.
- Matching by municipality.
- Matching by firm size.
- Matching by local branch density.



Further tests:

- Exclude the largest cities (Lisboa and Porto).
- Matching on single vs multiple relationship.
- Sample splits by credit rating.
- Closure of branch from main lender.
- Consider different subsample periods:

2012:06 to 2014:12: only banks with an annual volume of new loans to firms greater than EUR 50 million have to report the interest rates of new loans.

2015-01 - now: all resident banks have to.



Summing up

We **confirm** the findings of previous papers:

- **switching** loans get lower interest rates than nonswitching loans (58 bps).

We obtain **new results**:

- after the **closure** of a branch of an inside bank, firms that transfer to another bank close by do not get lower interest rates (evidence of **pool pricing**).
- for later transfers, the switching discount is again observed.

This evidence is consistent with the <u>information asymmetry</u> <u>hypothesis</u>:

- under competitive conditions, shoe-leather switching costs would also yield discounts for transfer loans.



Thank you!!