The Charles H. Kellstadt Graduate School of Business DePaul University

ECO 526: Business Strategy
Summer 2024

Brian A. Thompson Bthomp24@depaul.edu

Contact Information

Office: 6th Floor Economics Department

E-mail: bthomp24@depaul.edu

Hybrid Live Class Session Mondays via Zoom 5:45 p.m. – 7:15 p.m.

Join from PC, Mac, Linux, iOS or Android: Join from PC, Mac, Linux, iOS or Android: https://depaul.zoom.us/j/97781047198?pwd=cG4rRTBLZ1IZMnRxTXBXNE9BbEg2UT09

Password: 965903

Office Hours: Wednesdays 5:00PM-6:00PM and by appointment

Join from PC, Mac, Linux, iOS or Android:

https://depaul.zoom.us/j/96219768180?pwd=dk1VUFJTbDlUZnQxRFc5SVduckFjdz09

Password: 783002

Course Format

This course will be conducted in a hybrid format. Please take a few minutes and watch the video in the Course Resources section of D2L titled "How to Approach this Class". In this video, I provide details about how to maximize your learning experience through using all the available resources across the class. It is important to distinguish "Hybrid" from the "Asynchronous". In the Hybrid format, we are meeting on a weekly basis on Thursdays at 5:45pm, as we would on campus but via Zoom. Whereas in an asynchronous format, there is no expectation that you attend class at a specified time. Because of the shortened time we have in each class session, I have pre-recorded content videos for you to view on your own schedule. This will allow us to use our class time more effectively for discussions, in-class activities, and extensions on the course content in a more engaging way. We will further augment our class sessions with discussions in D2L throughout the course. To actively engage in this course, you will need access to the following resources, and I also recommend that you engage in the following activities noted below:

Computer with internet connectivity

Email account (Please check your DePaul account regularly)

Check D2L regularly (Important information will be posted in the News section)

Read the course content (i.e. Assigned readings consisting of articles and textbook sections)

Watch the related content videos prior to the upcoming class

Communication

Please feel to reach out with any question you have via email (I work to respond within 24 hours). If the available office hours times are not convenient, please email me so that we can coordinate an alternative time to meet. For assignment feedback, I generally return cases and quizzes within 7-10 days of the established due date. All group feedback will be made available to the entire team through the submission folder.

Course Goals and Description

A. Overview and Objectives

Within a biological context, the Merriam-Webster Dictionary defines strategy as "An adaptation or complex of adaptations (as of behavior, metabolism, or structure) that serves or appears to serve an important function in achieving evolutionary success." This definition captures the basic approach to strategy we take in this class. In business, "adaptations of behavior or structure" translate into the formulation of the firm's business plans and policies, and how they change in response to various conditions and incentives. "Achieving evolutionary success," translates into generating and sustaining surplus for the firm's owners. Throughout the term, we will discuss various concepts and frameworks used to analyze and formulate business strategies. You will be introduced to several tools and techniques for diagnosing a firm's competitive position, identifying managerial and organizational issues, evaluating alternative plans of action, and anticipating the consequences of alternative decisions.

Although the overall course structure ultimately aims to help you develop and organize a framework for business strategy, the "toolbox" approach we take implies that this class cannot be as structured as other disciplines, like accounting or statistics, which begin with a set of principles, and then build to more involved problems and applications. Strategy is not as linear, and is complicated throughout. We will be learning new tools -and going back to the old ones- to answer questions that arise throughout the class.

B. Learning Outcomes

- Students will gain proficiency in strategic terminology and fundamental frameworks (Porters Five Forces, Game Theory, Segmentation, Value Assessments, etc).
- Students will be able to analyze business challenges and opportunities through structured assessment tools using economic fundamentals.
- Students will be able to communicate their business strategy assessments verbally and through visual communication tools.
- Students will enhance their collaboration skills through considerable group learning activities in-class and remotely.
- Students will be able to analyze the fundamentals of competitive advantage sustainability by assessing business strategies and business models.
- Students will gain proficiency using various environmental and industry assessment tools through case study assessments and content quizzes.

C. Methodology

Our approach will be heavily inductive. The main intention is to understand and become familiar with the application of several concepts and frameworks through analysis and discussion of examples and cases. This will then help us develop broader principles about decision-making and strategy, which we can then apply in a wide variety of business and managerial contexts.

Good cases are often ambiguous and complex. The frameworks and concepts we will learn and discuss will help us identify insights and solutions. The lectures and assigned readings will complement the cases by providing useful background information, additional examples, and further explanations of the important concepts. For a case discussion to be valuable, it is essential that you come prepared. It is also important that you deal with the cases as you find them: unless explicitly recommended, please do not do additional research to find outside or post-case data on the firm or industry.

D. Assignments

Case Assignments (Group): Groups will write a report on the assigned questions in preparation for our case discussion. This report should not exceed three typed single-spaced pages, and it is due in D2L prior to class for that particular case discussion. Please note the minimum size font is 11 with 1" margins. For written case reports, please submit your report in a MS Word doc. or docx. format in the D2L submission folder. Late assignments are not accepted in this course.

Class Engagement

Preparation and participation are vital in this class, as in any class based on case and class discussions. Learning opportunities are maximized when all students are actively engaged in the class discussion. Active engagement means not only that you have prepared by reading the material, but also that you are paying attention to the comments of other students and seeking opportunities to make comments that move the discussion forward. Article discussions create ample opportunity for everyone to participate and demonstrate their understanding of our course content. Quality is always preferred to quantity, but a best effort relative to the available discussion opportunities is central to scoring well in engagements as well as in maximizing your learning opportunity. More specifically, I consider the following in assessing a student's engagement:

- Relevance: Are your comments clearly related to the article/case and to the comments of others?
- Advancement: Does your comment move the class discussion forward?
- Fact-Based: Have you used specific data from the article/case, readings, or personal experiences to support the assertions that you are making?
- Logical: Is your reasoning consistent with our course content and logical?
- Continuous: To what degree is the student consistent in their engagement throughout the course?

Strategy Content Quizzes (Individual): The Strategy Content Quizzes will focus on core content areas covered through week 3 of the course for quiz #1 and for the period following quiz #1 through week 7 for Quiz #2. Material will relate to the readings and course discussions where students will have an opportunity to demonstrate their understanding of the content through application. The format for the quizzes will be a combination of T/F, multiple choice, and short essay questions.

Al Strategy Assessment (Individual) Students will source and analyze output data using popular Al tools. This assignment presents an opportunity to critically assess information provided using our course concepts and frameworks applied to real companies. Additional information will be provided on this assignment during class.

Final Project and Presentation (Group): Student groups will complete a strategic analysis and slide presentation of a competitive situation, industry practice, or business recommendation proposal. Groups will submit a maximum 5-page summary document that synthesizes and supports your conclusions based on your analysis. (single spaced, and min 11-point font) This assignment is due in the D2L Dropbox before class on week 10. Please submit using MS Word formats for the paper and MS pptx for the slide presentation. The goal of the final project presentation will be to clearly set up your case and convince the class that your analysis and major conclusions are accurate and insightful. You will have about 20 minutes to do this followed by approximately 10 minutes OF Q&A from the audience. All presentations will take place during our last two classes. Non-presenters are asked to participate and contribute to the discussion.

E. Course Evaluation

Total Point Value

Course Evaluation			Total Point Value
Case Assignments (Group)		(2 at 200pts each)	400
Strategy Exams		(2 at 150pts each)	300
Group Project			200
Al Strategy Assessment			100
		Total Points Available	1000
020 1000 Doints	_	Δ	
930-1000 Points	=	Α	
900-929 Points	=	A-	
870-899 Points	=	B+	
830-869 Points	=	В	
800- 829 Points	=	B-	
770- 799 Points	=	C+	
700-769 Points	=	С	
600-699 Points	=	D	
0-599 Points	=	F	

^{*} Please note that I work to provide feedback on assignments in 7-10 days following the submission due date. This can vary, as case assignments take a considerable amount of time to assess.

F. Course Materials:

-Strategy Essentials, by Sonia Marciano, NYU Stern School of Business, 2010. Available at:

http://www.scribd.com/doc/38572769/Stern-Strategy-Essentials

-A course packet, which includes a number of case readings. Please sign-in and purchase using this link:

https://hbsp.harvard.edu/import/1178892

G. Additional Course Materials:

I will post additional readings and lecture/case slides on D2L. Students are responsible for checking the site periodically to download the additional materials and case discussion and preparation questions. I will not distribute these materials in class, so please get them in advance as needed.

H. Topics and Dates

Week 1 - 6/17

Topic: Introduction, Value Creation and Capture

Readings: Marciano (pp. 4-25)

Collis, D. J. (2019). Can you say what your strategy is?.

Week 2 -6/24

Topic: Value Creation and Capture Cont. & Industry Analysis

M. Porter, "The Five Competitive Forces that Shape Strategy," *Harvard Business Review*, January 2008, Vol. 86-1.

F. Dalken, Are Porter's Five Competitive Forces Still Applicable? University of Twente, 2014.

Week 3 - 7/1

Topic: Industry Analysis Cont. Competitive Advantage

Readings: Marciano (pp. 26-41)

Marciano (pp. 61-69)

Madhani, P. M. (2010). Resource based view (RBV) of competitive advantage: an overview. Resource based view: concepts and practices, Pankaj Madhani, ed, 3-22.

Week 4 - 7/8

Topic: Dynamics and Sustainability

Van Alstyne, M. W., Parker, G. G., & Choudary, S. P. (2016). Pipelines, platforms, and the new rules of strategy. *Harvard business review*, *94*(4), 54-62.

Readings:

Pillado, Gonzalez, Esme., Demistifying Network Effects, Stories of Platform Design.

11/7/2019. https://stories.platformdesigntoolkit.com/nfx-cc1dd3aba061.

Assignment Due: **One-page project proposal due in D2L prior to class on 7/8**

Online Discussion Board (Closes 7/14)

Week 5 7/15

Topic: Resource Management and Strategic Positioning

Readings: Marciano (pp. 66-78)

Ghemawat, P., & Del Sol, P. (1998). Commitment versus flexibility?. California

Management Review, 40(4), 26-42.

Assignment Due: Strategy Content Quiz #1 Due (7/15)

Week 6 - 7/22

Topic: Game Theory and Co-opetition

Readings:

Lindstädt, H., & Müller, J. (2010). Making game theory work for managers. *McKinsey Quarterly*, 1-9.

Case Due: Chase Sapphire: Creating a Millennial Cult Brand (7/22)

Week 7 - 7/29

Topic: Organization and Boundaries of the Firm

Readings:

Porter, M. E. (1987). From competitive advantage to corporate strategy (Vol. 59). Cambridge,

MA: Harvard Business Review.

Week 8 - 8/5

Topic: The Role of Judgement in Decision-Making

Readings: Hansson, S. O. (1994). Decision theory. A brief introduction. Department

of Philosophy and the History of technology. Royal Institute of

Technology. Stockholm.** **(Please read pages 5-22)

Sen, A. (1985). Goals, commitment, and identity. JL Econ. & Org., 1, 341.

Case Assignment Due: Airbnb, Inc. (8/5)

Week 9 - 8/12

Topic: Group Presentations

Assignment Due: Final Project Presentation Slides & Summary Paper Due (8/12)

Assignment Due: Strategy Exam #2 (8/12)

Week 10 - 8/19

Topic: Group Presentations

Assignment Due: Final Project Presentations Cont.

I. Academic Integrity Policy

As a condition of their enrollment in this course, students are expected to understand and abide by DePaul University's Academic Integrity Policy (AIP) as outlined in http://offices.depaul.edu/oaa/faculty-resources/teaching/academic integrity/Documents/AcademicIntegrityPolicy_2012.pdf A violation of the AIP will result in sanctions, including a failing grade for the course.

J. Dean of Student's Office

The Dean of Students Office (DOS) helps students in navigating the university, particularly during difficult situations, such as personal, financial, medical, and/or family crises. DOS assists students with Absence Notifications to faculty, Late Withdrawals, and Community Resource Referrals. They also have resources and programs to support health and wellness, violence prevention, substance abuse and drug prevention, and LGBTQ student services. You may contact DOS at http://studentaffairs.depaul.edu/dos/.

K. Center for Students with Disabilities (CSD)

Students who feel they may need an accommodation based on the impact of a disability should contact me privately to discuss their specific needs. All discussion will remain confidential. To ensure that you receive the most reasonable accommodation based on your needs, contact me as early as possible in the quarter (preferably

service. Lincoln Park: Student Center 370, (773)325-1677; Loop: Lewis Center 1420. (312)362-8002.		